



# Mediation & Collaborative Problem Solving Training

CLE and HR Credit approved

Practice interest-based & collaborative problem-solving strategies

Build essential skills to analyze and mediate conflict effectively

Interact with a diverse group of professionals

Learn from trainers who are practicing mediators with broad practical expertise



Trainings held at the University Of Colorado in the Wolf Law Building on the beautiful Boulder Colorado campus.

"Some of the best training I've had in 30 years. A great setting conducive to learning, great materials & instructors, & a very good mix of professionals and students."

- 2013 training participant

### To Register Contact:

CDR Associates
Ph: 303-442-7367
CDR@mediate.org
www.mediate.org

# Space is limited, sign up today!

\$1000 Registration for all CU Law Alumni

Participants from the same company/agency receive \$100 discount each

## NOW YOU'RE TALKING

#### Why CDR?

**CDR has more than 35 years of training experience** – We provide high quality facilitation, mediation and capacity building training around the world to help participants effectively resolve a wide range of disputes.

CDR's trainers include some of the foremost practitioners in the field of conflict resolution – Our instructors have successfully resolved environmental, public policy, ethnic, family, employment, discrimination, labor-management, community and international disputes. Trainers use their personal experience in the field to demonstrate techniques and concepts.

**Grounded in The Mediation Process** – Our five day program goes hand-in-hand with CDR Partner Christopher Moore's bestselling book *The Mediation Process*.

**Highly experiential and interactive programs** – We blend mediation framework presentations and discussions, conflict analysis and strategy design exercises, quick-decision role plays and mediation simulations into an exciting and highly engaging program. The interaction is both fun and invaluable for refining and perfecting your mediation and problem-solving strategies and skills.

**One-on-one coaching** – We provide one-on-one feedback and advice on participants' mediation skills and how to apply them.

#### What Can I Expect to Learn?

- Learn to analyze the causes of conflict and develop effective strategies to respond to them.
- Recognize the stages of the mediation process and help parties to use the process to reach agreements and improve or redefine their relationships.
- Promote parties' use of effective Interest-Based negotiation (IBN) strategies that enhance the potential for productive problem solving.
- Apply effective mediator communication skills—active listening, framing, reframing, summarizing, questioning—to help parties better understand their differences and commonalities.
- Learn to respond creatively to parties' strong emotions in conflict.
- Respond to ethical dilemmas in mediation.

#### More...

A light breakfast and afternoon snacks are provided each day, as well as a cocktail party with participants and CDR staff.

#### **Tuition:**

\$1200 (until 11-14-14); \$1300 (11-15-14 to 12-5-14); \$1400 (after 12-5-14)

CU Law School alumni special tuition price of \$1000

Register two or more participants from the same company or agency for an additional discount of \$100/person.

For more information or to register, visit us at <a href="www.mediate.org">www.mediate.org</a> Contact us by email or phone: <a href="mailto:CDR@mediate.org">CDR@mediate.org</a>, 303-442-7367.

